

# Proof of Delivery

Dear Customer,

This notice serves as proof of delivery for the shipment listed below.

**Tracking Number**

1Z1723W70217868146

**Weight**

1.00 LBS

**Service**

UPS 2nd Day Air®

**Shipped / Billed On**

05/05/2023

**Delivered On**

05/09/2023 10:32 A.M.

**Delivered To**

55 GLENLAKE PKWY  
ATLANTA, GA, 30328, US

**MR NANDO CESARONE**

**Received By**

KENNER

UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS UPS  
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**Left At**

Inside Delivery

**Reference Number(s)**

THE KEYSTONE COPS WOULD BE JEALOUS

Please print for your records as photo and details are only available for a limited time.

Sincerely,

UPS

Tracking results provided by UPS: 05/11/2023 2:34 P.M. EST

DDM Consulting  
22357 Columbia Street  
Dearborn, MI 48124  
313-277-5095 / 607-280-9790  
pvs6@cornell.edu

5 May 2023

UPS 1Z1723W70217868146

Mr. Nando Cesarone  
President  
United Parcel Service  
55 Glenlake Parkway, NE  
Atlanta, GA 30328  
404-828-6000

**Subject: The Keystone Cops Would Be Jealous**

**References: 1Z1723W70296116229 / 1Z1723W71296116228**

Dear Mr. Cesarone:

Somewhere after drop-off of the first Reference (here in Dearborn, Michigan), and its initial arrival at the recipient (the Attorney General of Texas, Mr. Ken Paxton), **UPS tore off the shipping label pouch and the enclosed label.** What remained attached to 1Z1723W70296116229 at initial delivery attempt was a UPS bar code sticker, which only had recipient address information.

For policy/procedural reasons (security?), the AG mail room is not allowed to accept the package. Doubt that? You can call Sarah or Crystal at their direct AG mail room line (512-305-8750), and they would be happy to explain it to you . . . as they did to me.

UPS Screw-up 1: You tore off the shipping label pouch.

UPS Screw-up 2: At moment of delivery attempt, driver has no clue/information about the sender information (i.e. the undersigned).

UPS Screw-up 3: UPS claims, quote, "receiver does not want the product."

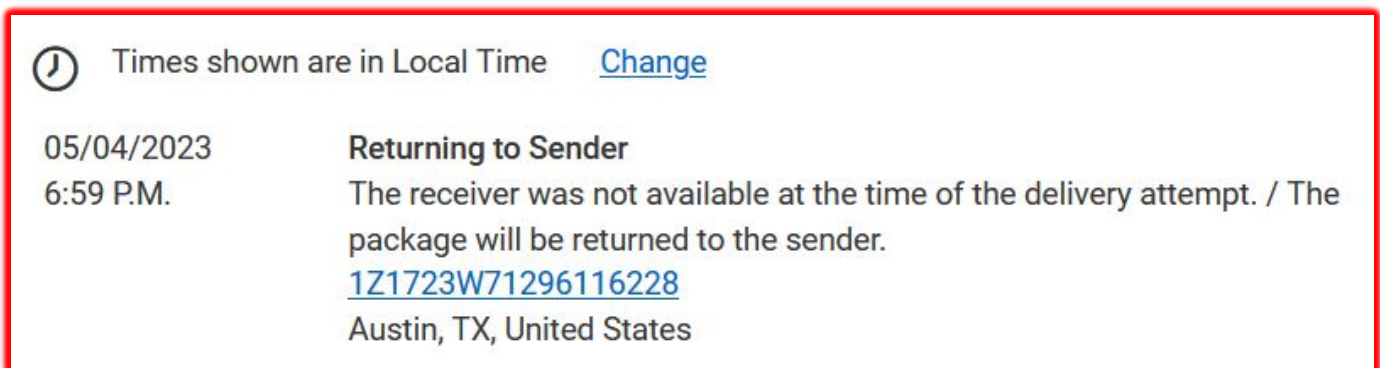
**Screw-up #3? What are we to make of something that pathetic/untruthful?!**

After spending HOURS on the telephone tracking down that what UPS claimed ("receiver does not want the product") was in-truth utter nonsense, UPS (800-742-5877) and I verbally agreed that another delivery attempt would be made on Friday, 5 May 2023, during business hours. During those UPS calls I was told that I would receive a call "within one hour" as follow-up.

Soooooo, what did UPS do? Did they call me "within one hour"? *Do I really need to answer that?*

Soooooo, did UPS follow-up on their promise to make a delivery attempt on Friday, 5 May 2023, during business hours? *Do I really need to answer that?*

- UPS Screw-up 4: UPS never attempted to make follow-up call “within one hour.”
- UPS Screw-up 5: UPS claims in log that attempt at 607-280-9790 resulted in no answer. Uh huh . . . a ruse . . . or a lie, take your pick. Never happened.  
**Apparently your staff is not familiar with the missed-calls feature of cell phones dating from about 25 years ago . . .**
- UPS Screw-up 6: UPS does **not** make a second delivery attempt on Friday, 5 May 2023, during business hours as agreed, instead **the UPS log CLAIMS the following garbage (screenshot):**



**Soooooo, Mr. Cesarone, even if we believe UPS goo about a re-delivery attempt, what are we to make of your abject stupidity . . . *making a delivery attempt to a government office at 6:59 PM ?!***

What I am confident you will claim is ‘doing me a favor,’ you are returning the package, addressed to Mr. Ken Paxton the Attorney General of Texas; not arriving to my office until next Wednesday?!

**But it does not end there . . . now you are having me chase around your billing department (800-811-1648), trying to get my two-fold charges refunded ? *Pathetic.***

When the package is returned, the re-shipment to AG Paxton will include this note as an explanation *why he did not receive its information on-time and as-promised by the undersigned.*

Cordially,

Paul V. Sheridan

Attachments

cc: Mr. Ken Paxton, Attorney General of Texas