

Dear Customer,

The following is the proof-of-delivery for tracking number: 781309641461

Delivery Information:

Status:	Delivered	Delivered To:	FedEx Location
Signed for by:	M.PARKER	Delivery Location:	130 LEROY STREET
Service type:	FedEx 2Day		NEW YORK, NY, 10014
Special Handling:	Deliver Weekday	Delivery date:	Dec 14, 2020 10:17

Shipping Information:

Tracking number:	781309641461	Ship Date:	Dec 12, 2020
		Weight:	0.5 LB/0.23 KG

Recipient:
Mr. Stephen J. Squeri, CEO, American Express Co.
200 Vesey Street
New York City, NY, US, 10285

Shipper:
Paul V. Sheridan,
22357 COLUMBIA ST
DEARBORN, MI, US, 48124



DDM Consulting
22357 Columbia Street
Dearborn, MI 48124-3431
313-277-5095
pvs6@cornell.edu

12 December 2020

VIA FEDEX AIRBILL

Mr. Stephen J. Squeri
Chairman and Chief Executive Officer
American Express Company
Three World Financial Center
200 Vesey Street
New York, NY 10285-4803
212-640-2000

Subject: Closure of American Express Account Ending 01001

Dear Mr. Squeri:

I have enjoyed the American Express card/account for over ten years. You should take a moment to assess the alacrity of my patronage.

Final payment on the subject account of \$230.15 has been submitted. The "11/22/20 ANNUAL MEMBERSHIP CHARGE" of \$250.00 has been deleted. The associated "Appreciation Credit" applied by AmEx on December 1, 2020 has also been deleted in the calculation of this final payment . . .

. . . Hence the remaining "*Total Balance: \$175.00*" is no longer applicable; **please issue a credit for that amount against the subject account, finalizing its closure.** The original plastic credit card, cut-in-half, is attached above.

All 'Preferred Payment' settings have been deleted versus the subject account. This includes vendors ranging from Delta Airlines to Walmart to PayPal to FedEx.

The American Express account service personnel have always been the best, please extend my sincere appreciation for their good efforts during the last ten-plus years.

Cordially,

Paul V. Sheridan

Attachments